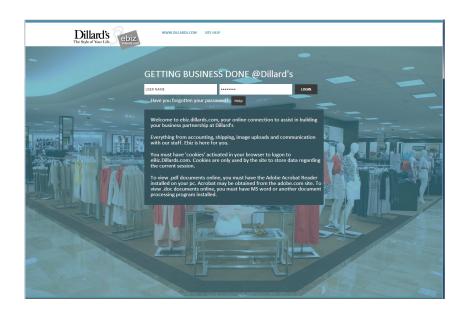
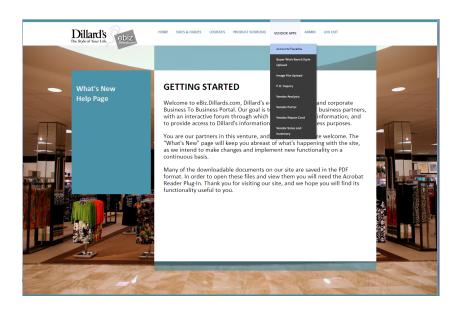
# **Accounts Payable**

- STEP 1 Go to eBiz.dillards.com on your browser's address bar.
- STEP 2 Login using; Internal users will login using RACF userid; External users will use assigned userid starting with a \$ symbol.



STEP 3 Click on Accounts Payable.



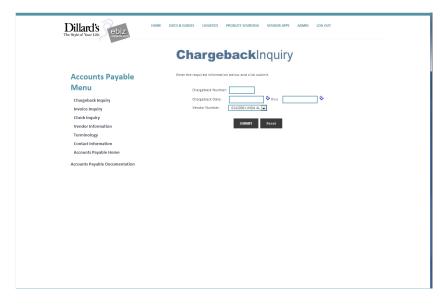
1

STEP 4 Click on Accounts Payable Menu; choose Chargeback Inquiry, Invoice Inquiry, Check Inquiry, Vendor Information or Contact Information.



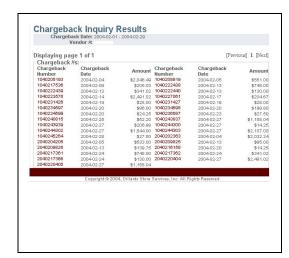
#### CHARGEBACK INQUIRY

STEP 1 Select Chargeback Inquiry from Accounts Payable menu. Key required fields; Chargeback/Credit Memo Number and Vendor Number or Select To/From date range using the pop up calendars and Vendor Number.



STEP 2 Click submit, page displays results. Use scroll bar to review the results.

# Results; Chargeback Inquiry



Chargeback Inquiry Results using To/From date range and Vendor Number.

Note: Selecting the *Chargeback/Credit memo number* will take you to the Chargeback Inquiry Results.



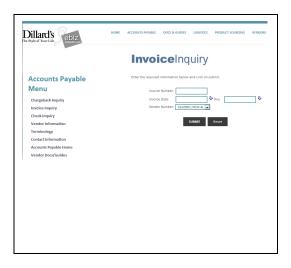
Chargeback Inquiry results using Chargeback number and Vendor Number.

Selecting *View/Print Chargeback* will display a PDF document with all details, notes and references for the chargeback

Note: Selecting *View Notes, Check Number, Invoice Number* or *Chargeback Details* will display additional information.

# **INVOICE INQUIRY**

STEP 1 Select Invoice Inquiry from Accounts Payable menu. Key required fields; invoice number and Vendor Number or Select To/From date range using the pop up calendars and Vendor Number.



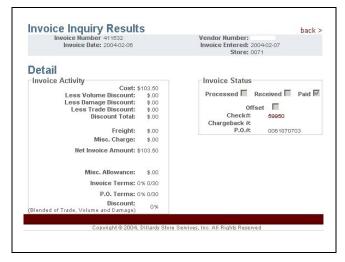
STEP 2 Click submit; page displays results. Use scroll bar to review the results.

### Results; Invoice Inquiry



Invoice Inquiry Results using To/From Date range and Vendor Number.

Note: Selecting the Invoice memo number will take you to the Invoice Inquiry Results.

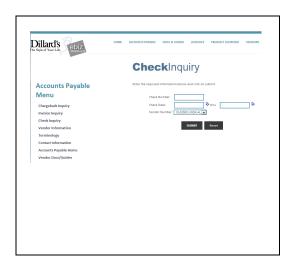


Invoice Inquiry Results using Invoice number and Vendor Number.

Note: Selecting Check Number will take you to the Check Detail result, Vendor Number will link you to Vendor Information Inquiry.

# CHECK INQUIRY

STEP 1 Select Check Inquiry from Accounts Payable menu. Key required fields; Check number and Vendor Number or Select To/From date range using the pop up calendars and Vendor Number.



STEP 2 Click submit; page displays results. Use scroll bar to review the results.

# Results; Check Inquiry



Check Inquiry using Check Number and Vendor number or To/From Date Range and Vendor Number.

Note: Selecting the detail link will display Invoice or Chargeback/Credit memo results.

Additional selections available from the Accounts Payable menu:

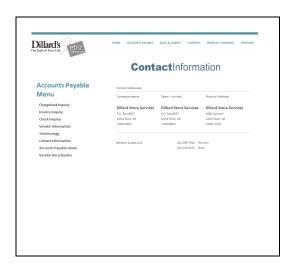
- Click on Accounts Payable Menu; choose Vendor Information Inquiry.
- Key 7-digit Vendor



 Click submit; page will display all Address and Contact information associated with Vendor Number.



 Click on Accounts Payable Menu; choose Contact Information for Dillards Accounts Payable.



Click on Accounts Payable Menu; choose Terminology.

